Input responses in <u>green</u> cells only.	**Respondent Name:**	

Price Summary - Services and Features

Service	Expense Type	Period	Price
A.1 - UCaaS Call Control (Monthly Recurring) Includes Services and Features	Recurring	5	$0.00
A.2 - Additional Charges (Monthly Recurring)	Recurring	5	$0.00
B. - Migration and Implementation Services	One Time	1	$0.00
C. - Professional Services	As Needed	1	$0.00
	Total Five Year Price		**$0.00**

<u>**Summary page and all prices are populated based on values entered by Respondent on other tabs.**</u>

Input responses in green cells only.   **Respondent Name: 0**

	Required Services and Features - **The features below represent requirements. If your solution does not meet all of these requirements, your company will not be eligible for award.**	**Is this Service or Feature included in your Essential Bundle or is it available as an Option?** **Note: If you answer "No-Unavailable" to any of these services and features, your company will not be eligible for award.**	**Recurring Monthly Price for Services and Features not included in Bundle Price Note: If you answered "No, Optional" in Column C, you must enter the Monthly Recurring Price**	**Can this Service or Feature be demonstrated in a Prototype Environment**	**Bundle Monthly Price**
	Essential Bundle Required Services and Features				
	Call Detail Reporting	<Select One>		<Select One>	
	Dial by Extension	<Select One>		<Select One>	
	Direct Inward Dialing	<Select One>		<Select One>	
	Direct Outward Dialing	<Select One>		<Select One>	
	E911	<Select One>		<Select One>	
	Help Desk Support	<Select One>		<Select One>	
Essential Bundle Price (Included Services, Features, No Handset, No Maintenance)					$ -
Recurring Monthly Total (Bundle + Required Features not Included in Bundle)					$0.00

Standard Bundle Required Services and Features

	Required Services and Features - **The features below represent requirements. If your solution does not meet all of these requirements, your company will not be eligible for award.**	**Is this Service or Feature included in your Standard Bundle or is it available as an Option?** **Note: If you answer "No-Unavailable" to any of these services and features, your company will not be eligible for award.**	**Recurring Monthly Price for Services and Features not included in Bundle Price Note: If you answered "No, Optional" in Column C, you must enter the Monthly Recurring Price**	**Can this Service or Feature be demonstrated in a Prototype Environment**	**Bundle Monthly Price**
	Call Control 1 device	\<Select One\>		\<Select One\>	
	Barge	\<Select One\>		\<Select One\>	
	Call Analytics	\<Select One\>		\<Select One\>	
	Call Blocking	\<Select One\>		\<Select One\>	
	Call Detail Reporting	\<Select One\>		\<Select One\>	
	Call Forward	\<Select One\>		\<Select One\>	
	Call Logs	\<Select One\>		\<Select One\>	
	Call Monitoring	\<Select One\>		\<Select One\>	
	Call Park / Pickup	\<Select One\>		\<Select One\>	
	Call Waiting	\<Select One\>		\<Select One\>	
	Conference Bridging	\<Select One\>		\<Select One\>	
	Conference (3-way)	\<Select One\>		\<Select One\>	
	Corporate Directory on phone	\<Select One\>		\<Select One\>	
	Custom Greetings	\<Select One\>		\<Select One\>	
	Custom Messages	\<Select One\>		\<Select One\>	
	Custom Hold Music Custom Schedules	\<Select One\>		\<Select One\>	
	Dial by Extension	\<Select One\>		\<Select One\>	
	Dial Plan Editor	\<Select One\>		\<Select One\>	
	Dial by Name	\<Select One\>		\<Select One\>	
	Dial-by-Name Directory	\<Select One\>		\<Select One\>	
	Direct Inward Dialing	\<Select One\>		\<Select One\>	
	Direct Outward Dialing	\<Select One\>		\<Select One\>	
	Do Not Disturb	\<Select One\>		\<Select One\>	
	E911	\<Select One\>		\<Select One\>	
	Help Desk Support	\<Select One\>		\<Select One\>	
	Hunt Groups	\<Select One\>		\<Select One\>	

	Intercom	<Select One>		<Select One>
	Last Number Redial	<Select One>		<Select One>
	Line Failover	<Select One>		<Select One>
	LDAP (Lightweight Directory Access Protocol) Integration	<Select One>		<Select One>
	Long Distance	<Select One>		<Select One>
	Message Waiting Indicator	<Select One>		<Select One>
	Paging	<Select One>		<Select One>
	Presence Monitoring	<Select One>		<Select One>
	Speed Dial	<Select One>		<Select One>
	Voicemail to Email	<Select One>		<Select One>
	Web-based Admin Portal	<Select One>		<Select One>
	Web-based User Portal	<Select One>		<Select One>
Standard Bundle Price (Included Services, Features, No Handset, No Maintenance)				$ -
Recurring Monthly Total (Bundle + Required Features not Included in Bundle)				$0.00

Enhanced Bundle Required Services and Features

	Required Services and Features - **The features below represent requirements. If your solution does not meet all of these requirements, your company will not be eligible for award.**	**Is this Service or Feature included in your Enhanced Bundle or is it available as an Option?** **Note: If you answer "No-Unavailable" to any of these services and features, your company will not be eligible for award.**	**Recurring Monthly Price for Services and Features not included in Bundle Price Note: If you answered "No, Optional" in Column C, you must enter the Monthly Recurring Price**	**Can this Service or Feature be demonstrated in a Prototype Environment**	**Bundle Monthly Price**
	Call Control more than 1	<Select One>		<Select One>	
	Barge	<Select One>		<Select One>	
	Call Analytics	<Select One>		<Select One>	
	Call Blocking	<Select One>		<Select One>	
	Call Detail Reporting	<Select One>		<Select One>	
	Call Forward	<Select One>		<Select One>	
	Call Logs	<Select One>		<Select One>	
	Call Monitoring	<Select One>		<Select One>	
	Call Park / Pickup	<Select One>		<Select One>	
	Call Waiting	<Select One>		<Select One>	
	Conference Bridging	<Select One>		<Select One>	
	Conference (3-way)	<Select One>		<Select One>	
	Corporate Directory on phone	<Select One>		<Select One>	
	Custom Greetings	<Select One>		<Select One>	
	Custom Messages	<Select One>		<Select One>	
	Custom Hold Music Custom Schedules	<Select One>		<Select One>	
	Dial by Extension	<Select One>		<Select One>	
	Dial Plan Editor	<Select One>		<Select One>	
	Dial by Name	<Select One>		<Select One>	
	Dial-by-Name Directory	<Select One>		<Select One>	
	Direct Inward Dialing	<Select One>		<Select One>	
	Direct Outward Dialing	<Select One>		<Select One>	
	Do Not Disturb	<Select One>		<Select One>	
	E911	<Select One>		<Select One>	

	Find Me / Follow Me /Single Number Reach	<Select One>		<Select One>	
	Help Desk Support	<Select One>		<Select One>	
	Hunt Groups	<Select One>		<Select One>	
	Intercom	<Select One>		<Select One>	
	Last Number Redial	<Select One>		<Select One>	
	Line Failover	<Select One>		<Select One>	
	LDAP Integration	<Select One>		<Select One>	
	Long Distance	<Select One>		<Select One>	
	Message Waiting Indicator	<Select One>		<Select One>	
	Paging	<Select One>		<Select One>	
	Presence Monitoring	<Select One>		<Select One>	
	Speed Dial	<Select One>		<Select One>	
	Unlimited Auto Attendants	<Select One>		<Select One>	
	Voicemail to Email	<Select One>		<Select One>	
	WebEx	<Select One>		<Select One>	
	Web-based Admin Portal	<Select One>		<Select One>	
	Web-based User Portal	<Select One>		<Select One>	
Enhanced Bundle Price (Included Services, Features, No Handset, No Maintenance)					$ -
Recurring Monthly Total (Bundle + Required Features not Included in Bundle)					$0.00

Contact Center Agent Bundle Required Services and Features

	Required Services and Features - **The features below represent requirements. If your solution does not meet all of these requirements, your company will not be eligible for award.**	**Is this Service or Feature included in your Contact Center Agent Bundle or is it available as an Option?** **Note: If you answer "No-Unavailable" to any of these services and features, your company will not be eligible for award.**	**Recurring Monthly Price for Services and Features not included in Bundle Price Note: If you answered "No, Optional" in Column C, you must enter the Monthly Recurring Price**	**Can this Service or Feature be demonstrated in a Prototype Environment**	**Bundle Monthly Price**
	Agent login/logout	<Select One>		<Select One>	
	Agent Desktop	<Select One>		<Select One>	
	Barge	<Select One>		<Select One>	
	Call Analytics	<Select One>		<Select One>	
	Call Blocking	<Select One>		<Select One>	
	Call Detail Reporting	<Select One>		<Select One>	
	Call Logs	<Select One>		<Select One>	
	Call Monitoring	<Select One>		<Select One>	
	Call Park / Pickup	<Select One>		<Select One>	
	Call Queues	<Select One>		<Select One>	
	Call Recording	<Select One>		<Select One>	
	Conference Bridging	<Select One>		<Select One>	
	Conference (3-way)	<Select One>		<Select One>	
	Corporate Directory on phone	<Select One>		<Select One>	
	Custom Greetings	<Select One>		<Select One>	
	Custom Messages	<Select One>		<Select One>	
	Custom Hold Music	<Select One>		<Select One>	
	Custom Schedules	<Select One>		<Select One>	
	Dial by Extension	<Select One>		<Select One>	
	Dial Plan Editor	<Select One>		<Select One>	
	Dial by Name	<Select One>		<Select One>	
	Dial-by-Name Directory	<Select One>		<Select One>	
	Direct Inward Dialing	<Select One>		<Select One>	
	Direct Outward Dialing	<Select One>		<Select One>	
	Do Not Disturb	<Select One>		<Select One>	
	E911	<Select One>		<Select One>	

	Help Desk Support	<Select One>		<Select One>
	Intercom	<Select One>		<Select One>
	Last Number Redial	<Select One>		<Select One>
	Line Failover	<Select One>		<Select One>
	LDAP Integration	<Select One>		<Select One>
	Long Distance	<Select One>		<Select One>
	Message Waiting Indicator	<Select One>		<Select One>
	Paging	<Select One>		<Select One>
	Presence Monitoring	<Select One>		<Select One>
	Speed Dial	<Select One>		<Select One>
	Unlimited Auto Attendants	<Select One>		<Select One>
	Voicemail to Email	<Select One>		<Select One>
	Web-based Admin Portal	<Select One>		<Select One>
	Web-based User Portal	<Select One>		<Select One>
Contact Center Agent Bundle Price (Included Services, Features, No Handset, No Maintenance)				$ -
Recurring Monthly Total (Bundle + Required Features not Included in Bundle)				$0.00

Contact Center Supervisor Bundle Required Services and Features				
	Required Services and Features - The features below represent requirements. If your solution does not meet all of these requirements, your company will not be eligible for award.	**Is this Service or Feature included in your Contact Center Supervisor Bundle or is it available as an Option? Note: If you answer "No-Unavailable" to any of these services and features, your company will not be eligible for award.**	**Recurring Monthly Price for Services and Features not included in Bundle Price Note: If you answered "No, Optional" in Column C, you must enter the Monthly Recurring Price**	**Can this Service or Feature be demonstrated in a Prototype Environment (See RFP Document, Section V.)**	**Bundle Monthly Price**
	Agent login/logout	<Select One>		<Select One>	
	Agent Desktop	<Select One>		<Select One>	
	Barge	<Select One>		<Select One>	
	Call Analytics	<Select One>		<Select One>	
	Call Blocking	<Select One>		<Select One>	
	Call Detail Reporting	<Select One>		<Select One>	
	Call Forward	<Select One>		<Select One>	
	Call Logs	<Select One>		<Select One>	
	Call Monitoring	<Select One>		<Select One>	
	Call Park / Pickup	<Select One>		<Select One>	
	Call Queues	<Select One>		<Select One>	
	Call Recording	<Select One>		<Select One>	
	Call Waiting	<Select One>		<Select One>	
	Conference Bridging	<Select One>		<Select One>	
	Conference (3-way)	<Select One>		<Select One>	
	Corporate Directory on phone	<Select One>		<Select One>	
	Custom Greetings	<Select One>		<Select One>	
	Custom Messages	<Select One>		<Select One>	
	Custom Hold Music Custom Schedules	<Select One>		<Select One>	
	Dial by Extension	<Select One>		<Select One>	
	Dial Plan Editor	<Select One>		<Select One>	
	Dial by Name	<Select One>		<Select One>	
	Dial-by-Name Directory	<Select One>		<Select One>	
	Direct Inward Dialing	<Select One>		<Select One>	
	Direct Outward Dialing	<Select One>		<Select One>	

	Do Not Disturb	<Select One>		<Select One>
	E911	<Select One>		<Select One>
	Help Desk Support	<Select One>		<Select One>
	Intercom	<Select One>		<Select One>
	Last Number Redial	<Select One>		<Select One>
	Line Failover	<Select One>		<Select One>
	LDAP Integration	<Select One>		<Select One>
	Long Distance	<Select One>		<Select One>
	Message Waiting Indicator	<Select One>		<Select One>
	Presence Monitoring	<Select One>		<Select One>
	Queue Call Barge	<Select One>		<Select One>
	Speed Dial	<Select One>		<Select One>
	Voicemail to Email	<Select One>		<Select One>
	Web-based Admin Portal	<Select One>		<Select One>
	Web-based User Portal	<Select One>		<Select One>
Contact Center Supervisor Bundle Price (Included Services, Features, No Handset, No Maintenance)				$ -

Input responses in <u>green</u> cells only.

0

A. Monthly Recurring Price UCaaS Call Control

A.1 - UCaaS Call Control (Monthly Recurring) Includes Service Only

	Cost Per Month	Estimated Quantity**	Total Monthly Price	Period	Total 1 Year Price
Essential Bundle	$0.00	200	$0.00	12	$0.00
Standard Bundle	$0.00	3890	$0.00	12	$0.00
Enhanced Bundle	$0.00	1000	$0.00	12	$0.00
Contact Center Agent Bundle	$0.00	300	$0.00	12	$0.00
Contact Center Supervisor Bundle	$0.00	60	$0.00	12	$0.00
		Total	$0.00		**$0.00**

A.2 - Additional Charges (Monthly Recurring)

	Cost Per Month	Estimated Quantity**	Total Monthly Price	Period	Total 1 Year Price
Federal Universal Service		1	$0.00	12	$0.00
Federal Subscriber Line Charge		1	$0.00	12	$0.00
Federal UCF Surcharge		1	$0.00	12	$0.00
Franchise & Row Recovery Fee		1	$0.00	12	$0.00
State and Local Regulatory Fee		1	$0.00	12	$0.00
Property Tax Recovery Fee		1	$0.00	12	$0.00
Regulatory Recovery Fee		1	$0.00	12	$0.00
Municipal right-of-way fee		1	$0.00	12	$0.00
Directory/White page listings		100	$0.00	12	$0.00
Attendant Console		100	$0.00	12	$0.00
Unassigned DID'S		100	$0.00	12	$0.00
Directory Assistance		100	$0.00	12	$0.00
Total Additional Monthly Charges			$0.00		**$0.00**

**Estimated Quantity is only an estimate and no guarantee is made this will be the actual number required. Actual counts may be more or less.

Respondent Name: 0

B. Migration and Implementation Services

Migration and Implementation Services (One Time)

Enter the estimated hours and a fixed price per hour for all professional services required to implement your proposed solution. The fixed price must be an All-Inclusive Price (comprised of all direct and indirect costs including, but not limited to: overhead, fee or profit, clerical support, travel expenses, per diem, food, equipment, materials, supplies, managerial support, assessment, startup costs, etc.) **If any of these services are included at no additional charge, enter "zero" for that item.**

Description of activity	Estimated Hours	Price per Hour	Total Price
Discovery and Planning			$0.00
Implementation			$0.00
Testing and Validation			$0.00
Contact Center/IVR Conversions			$0.00
Testing and Validation			$0.00
User Training			$0.00
vendor description			$0.00
vendor description			$0.00
vendor description			$0.00
vendor description			$0.00
vendor description			$0.00
vendor description			$0.00
vendor description			$0.00
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vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
vendor description				$0.00
		Fixed Price:		**$0.00**

==Input responses in <u>green</u> cells only.==   **Respondent Name:** _____ 0

C. Professional Services

Provide an hourly rate to be used if additional Professional Services are required outside the initial scope of work. This will be the contract rate that must be firm for the sixty (60) month term. The price below must be an All-Inclusive Price (comprised of all direct and indirect costs including, but not limited to: overhead, fee or profit, clerical support, travel expenses, per diem, food, equipment, materials, supplies, managerial support, assessment, startup costs, etc.)

	Rate Per Hour	Estimated Hours*	Total
Firm Fixed Hourly Rate:		100	$0

*Estimated Hours is only an estimate and no guarantee is made this will be the actual number required. Actual counts may be more or less.

Respondent Name: 0

D. Optional Services, Features, and Hardware Pricing

Provide pricing for all optional services, features, and hardware that you think Tarrant County may be interested in purchasing for the 60 month term of the contract.

D.1 - Optional Monthly Recurring UCaaS Call Control Services and Features not included on the Bundle Requirements and Pricing tab	Recurring Price Per Month	Period	Total 1 Year
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
vendor optional service description		12	$0.00
	Total		**$0.00**

D.2 - Optional One Time UCaaS Call Control Services and Features not included on the Bundle Requirements and Pricing tab	One Time Total Price	Quantity	Total
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
vendor optional service description		1	$0.00
	Total		$0.00

D.3 - Optional Hardware and Software Pricing not included on the other tabs - Initial Implementation Price	Brand	Model	One Time Total Price
Cisco 8800 series or current equivalent			
Cisco 8800 Wireless Microphone Kit or current equivalent			
Cisco 8800 Key Expansion Module or current equivalent			
Yealink CP960 or current equivalent			
Yealink CP960 wireless mics or current equivalent			
Yealink CP960 wired mics or current equivalent			
Ruggedized Handset			
Analog Adapters			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
vendor optional hardware description			
	Total		$0.00

If needed, an attachment can be included with additional service description details for each line. These details should be informational only and not contain any pricing information.

D.4 - Discount off of Manufacturer's Suggested Retail Price for Hardware, Software, and Maintenance purchases after Initial Implementation	Manufacturer Name	Firm Percentage Discount off of Manufacturer's Suggested Retail Price
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Hardware		
Software		
Software		
Software		
Software		
Software		
Software		
Software		
Software		
Maintenance		
Maintenance		
Maintenance		
Maintenance		
Maintenance		
Maintenance		
Maintenance		
Maintenance		

Yes, Included in Bundle Price	N/A
No, Optional - Enter Monthly Price	
No, Unavailable	**No, Not Eligible for Award**

<Select One>

Yes

No, Not Eligible for Award

<Select One>

For "Bundle Requirements and Pricing" column "E" dropdown.

For "Bundle Requirements and Pricing" Sets column "D" to B1 value if A1 selected.

For "Bundle Requirements and Pricing" Sets column "D" to B2 value if A2 selected.
For "Bundle Requirements and Pricing" Sets column "D" to B3 value if A3 selected.