

PLEASE KEEP YOUR RECEIPT THAT YOU RECEIVED AT YOUR WAIT LIST SUBMISSION!

WHAT NUMBER AM I ON THE WAIT LIST?

1. Tarrant County Housing Assistance Office will have your wait list position number available to you by MARCH 1, 2020.
2. Beginning MARCH 1, 2020, you can access your wait list position number on the Wait List Check Website: www.waitlistcheck.com
3. Before completing your application, you were prompted to create an account on Wait List Check, where you created your User ID and Password.

****Please write your User ID and Password on your receipt and keep for your records****

HOW SOON WILL I BE SEEN

1. Once your position number has reached the top of the wait list, you will be contacted by mail (ONLY) for an appointment, so it is vital that you keep your contact information current.

PLEASE NOTE: Tarrant County Housing will NOT provide your position number over the phone. You MUST obtain it online at www.waitlistcheck.com OR come into the office, you will need to provide a photo ID.

HOW DO I UPDATE MY MAILING ADDRESS AFTER MARCH 1, 2020?

1. Your receipt contains your PIN Number.
2. Your PIN Number allows you to set up an account on the MRI Assistance Connect website at www.assistancecheck.com
3. You can access the Assistance Connect website to update your mailing address and check your status 24/7 from the privacy of your home or your cell phone.
4. If you opt to not sign up for Assistance Connect you will need to request your change of address in writing either through Wait List Check (Contact Us) or you may come in to our office and complete a Wait List Change Form.

IT IS YOUR RESPONSIBILITY TO KEEP US INFORMED OF YOUR CURRENT MAILING ADDRESS AT ALL TIMES!!!

****FAILURE TO UPDATE YOUR ADDRESS MAY CAUSE THE REMOVAL OF YOUR NAME FROM THE WAIT LIST****