

# EMERGENCY FINANCIAL ASSISTANCE (SHORT-TERM MEDICATIONS) STANDARDS OF CARE

### **DEFINITION**

Emergency Financial Assistance Short-Term Medications provides limited one-time or short-term payments to assist a HRSA RWHAP client with an urgent need for medications not covered by an AIDS Drug Assistance Program or AIDS Pharmaceutical Assistance to improve health outcomes. Emergency Financial Assistance must occur as a direct payment to an agency or through a voucher program. Direct cash payments to clients are not permitted.

#### **GOAL**

Provide short-term payments to assist with emergency medication assistance when other regional resources have been used and/or exhausted.

#### STANDARD OF CARE

## <u>Hiring Standards</u>

 All program staff should meet Texas Department of State Health Services (DSHS) Standards of Care requirements for staff qualifications.

# <u>Training Standards</u>

 All program staff should abide by the Texas Department of State Health Services (DSHS) Standards of Care requirements for training.

### Job Performance Standards

- All program staff should abide by the DSHS Standards of Care requirements for job performance.
- Programs must ensure medications funded through the Emergency
  Financial Assistance program are for short-term (defined as 14 days) use or
  to carry a person until other medication programs (e.g., ADAP, health
  insurance, pharmaceutical assistance or another payer) become
  effective. Persons needing beyond the above-defined short-term use are
  to be recorded and funded through the AIDS Pharmaceutical Assistance
  Program.
- The agency must establish an eligibility policy for clients to utilize funds and to define emergency.
- The agency must have a policy for re-evaluating emergency situations.

# Reporting

 All program staff should abide by the Texas Department of State Health Services Standards of Care requirements for reporting.